



Medland

ORTHODONTICS




My Orthodontist

Keep in touch with Medland Orthodontics directly from your smartphone.

- Appointments
- Account balance
- About the doctor and staff
- FAQs
- Videos and other media
- News items and RSS feeds



SETUP INSTRUCTIONS:

Download the My Orthodontist app  from the Apple Store or Google Play (at no cost).

As you are a new patient, you will have to create a new account. There are 3 options:

- 1. SCAN QR CODE** (while you're at our office)
 - a. Open the My Orthodontist app. The login screen opens.
 - b. Click on the QR Code icon and give your phone to our reception staff to scan your personal QR Code linked to your account.
 - c. Proceed to STEP 4 (over page).

SETUP INSTRUCTIONS continued:

2. RECEIVE EMAIL INVITATION (when out of our office)

- a. Give our practice a call on 5597 3344 and request that we send you a My Ortho App Invitation.
- b. You will receive an email from us.

NOTE: Make sure you open your email on the mobile device you want to activate the My Ortho App on.

- c. Click on the icon in the email '**click this secure link**'.
- d. Follow the prompts.
- e. Proceed to STEP 4.

3. MANUAL SETUP

- a. Open the My Orthodontist app. The login screen opens.
- b. Touch the **Create Account** button on the login screen. The **Create an Account** screen opens.
- c. Type in the practice name: **Medland Orthodontics**
- d. Touch the **Choose One...** field, and select from one of the options: registering as a **Patient, Responsible Party** or **Both**.
- e. Proceed to STEP 4.

4. FINAL SETUP STEPS

- a. Complete the form, entering your details corresponding to the details given to our practice at your first appointment. (Be sure to include a special character in your password for it to be valid eg ! * %).
- b. Touch the **Submit** button - the My Orthodontist app will verify the information you have entered and send you an email with a verification code. Touch **OK**.
- c. After receiving the verification email, enter the code into the app validation code page, or click on the email link to open this page. Enter the validation code as prompted.
- d. The My Orthodontist app will prompt you to create an optional 4-digit passcode, which means you can access the app without entering your username and password each time.
- e. You can now begin using My Orthodontist on your mobile device.



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